

# WIKKA

# views

For Immediate Release:  
June 23, 2009

## WIKKA Improves Online Request for Quote Form for Added Customer Service, Increased Accuracy

WIKKA Instrument Corporation (WIKKA) is pleased to announce the upgrade of its online Request for Quote (RFQ) form to include Diaphragm Seals, available on the WIKKA website at [www.wika.com](http://www.wika.com).

The new addition allows customers the opportunity to choose the Diaphragm Seal product category, submit specific details and receive a timely quote from a member of the WIKKA Customer Service team.

The online RFQ form will improve responsiveness and accuracy by receiving the required information at first contact. Customers will be contacted should additional time be needed to comply with the RFQ.

In order to complete the online RFQ, you will need to know the quantity desired and either the item part number or the following information about the product:

### DIAPHRAGM SEALS

- Process Composition
- Temperature
- Pressure Range
- Pressure Instrument
- Process Connection
- System Fill Fluid
- Mounting Position
- Response Time
- Seal & Gauge Matches

### PRESSURE GAUGES

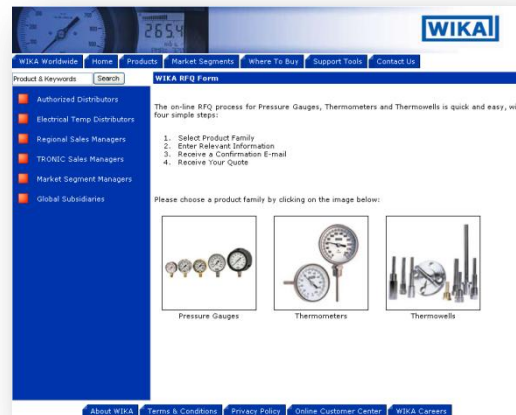
- Model Type
- Dial Size
- Range & Units
- Connection Size & Location
- Case Material
- Tube Socket Material
- Mounting Style
- Liquid Fill & Fluid

### THEROMETERS

- Model Type
- Dial Size
- Connection Type
- Stem Length
- Temperature Range
- Temperature Units
- Window Material
- Process Connection

### THERMOWELLS

- Type
- Process Connection
- Shank Design
- "U" Dim
- Material
- Rating
- Facing



— more —

– continued –

Contact WIKA at 1-888-WIKA-USA with any questions regarding the new online RFQ form. Visit [www.wika.com/rfq](http://www.wika.com/rfq) to directly access the form.

### **About WIKA Instrument Corporation**

For over 60 years, WIKA Instrument Corporation (WIKA) has continued to globally advance pressure gauge, sensor and temperature instrumentation technology and applications. In the United States, WIKA's operation utilizes state-of-the-art manufacturing technology and highly automated proprietary production equipment in its nearly quarter-million-square-foot facility in the metro Atlanta suburb of Lawrenceville, Georgia. As the industry leader in lean manufacturing, WIKA offers a wide variety of stock and customized instrumentation solutions for critical applications that often are distributed within days. The WIKA customer service department recently earned the Operational Excellence Award for Leadership from one of North America's leading distributors of industrial maintenance, repair and operation replacement parts. Producing over 30 million gauges, diaphragm seals, transmitters, and thermometers worldwide annually, WIKA has the most extensive product line in the industry.

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