

WIKKA

Reviews

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WIKKA Responds to Customer Feedback Upgrades Online Customer Care

WIKKA Instrument Corporation (WIKKA) is pleased to announce the release of its new Online Customer Center (OCC). The company listened to customer feedback and upgraded its OCC with additional features to make the process faster and more user-friendly.

The upgrades involved include the following:

- Ease of navigation with added tab locations
- User name, password and account number retrieval
- Simple registration procedure
- Multiple account visibility



Whether you are an existing OCC user or a new user, WIKKA requests that you register as a new user to ensure all customer information is secure, up-to-date and accurate. New and existing customers alike will appreciate the upgrades and the resulting ease of WIKKA's new and improved OCC.

Benefits of the OCC include the following:

- Specific account information provided without delay
- Check real time inventory availability
- Validate pricing information
- Lead time verification
- Review account history
- Locate UPS and FEDEX tracking information
- View purchase order and invoice status

If you have any questions or comments, call your Account Manager at 1-888-WIKKA-USA or email occ@wika.com. Visit www.wika.com/occ to register.

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About WIKA Instrument Corporation

For over 60 years, WIKA Instrument Corporation (WIKA) has continued to globally advance pressure gauge, sensor and temperature instrumentation technology and applications. In the United States, WIKA's operation utilizes state-of-the-art manufacturing technology and highly automated proprietary production equipment in its nearly quarter-million-square-foot facility in the metro Atlanta suburb of Lawrenceville, Georgia. As the industry leader in lean manufacturing, WIKA offers a wide variety of stock and customized instrumentation solutions for critical applications that often are distributed within days. The WIKA customer service department recently earned the Operational Excellence Award for Leadership from one of North America's leading distributors of industrial maintenance, repair and operation replacement parts. Producing over 30 million gauges, diaphragm seals, transmitters, and thermometers worldwide annually, WIKA has the most extensive product line in the industry.

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